

JGITTECH LLC

TERMS OF USE

Last Updated: May 2026

1. Agreement to Terms

These Terms of Use govern your access to and use of <https://jgittech.com> and any related JGittech LLC website pages, forms, scheduling links, payment links, or online content.

By accessing or using the Site, you agree to these Terms. If you do not agree, you must stop using the Site.

These Terms apply to website use only. Paid services, appointments, repairs, remote support, subscriptions, managed services, backup services, cybersecurity support, website-development work, telecom coordination, and other customer services are governed by the applicable JGittech service agreement, authorization form, plan sheet, addendum, invoice terms, or written agreement.

2. Eligibility

You must be at least eighteen (18) years old, or the age of legal majority in your location, to use this Site, request service, submit a form, schedule service, or make a payment.

3. Website Information Only

The Site provides general information about JGittech LLC, its services, scheduling, customer support, and business contact options.

Website content is not legal, tax, payroll, insurance, regulatory, cybersecurity, or compliance advice. Website content does not guarantee that any service will resolve a problem, restore data, remove malware, improve speed, maintain uptime, or make a customer compliant with any legal, regulatory, or industry standard.

4. Services and Separate Agreements

JGittech provides IT and technology services on a best-effort basis. Services may include computer repair, diagnostics, troubleshooting, remote support, managed support, Microsoft 365 support, endpoint protection support, backup support, cybersecurity support, website-development support, and business connectivity coordination.

Service descriptions on the Site are summaries only. The applicable written service agreement, authorization form, plan sheet, invoice terms, or addendum controls if there is a conflict between the Site and a signed or accepted service document.

JGittech is not a licensed electrical contractor and does not perform electrical work requiring a licensed electrician. JGittech does not cut walls, ceilings, or building materials as part of standard service. Provider-side infrastructure, carrier issues, ISP-side failures, manufacturer issues, and third-party vendor work remain the responsibility of those providers.

5. Scheduling, Payment, and Refund Summary

Standard service may require a 2-hour prepaid labor block before work begins. Billable labor may be calculated in 15-minute increments. If service is completed before the prepaid labor block is fully used, unused prepaid labor is normally refunded according to JGittech's applicable payment and refund policy.

If additional work is needed beyond the prepaid block, work may stop before unpaid time begins, and another prepaid block may be required before additional service continues.

Appointments may require at least 24 hours notice to cancel or reschedule. Late cancellations, no-shows, failure to provide access, travel, preparation, administrative work, or work already performed may be billed from the prepaid labor amount.

This section is a website summary only. The applicable service agreement, payment policy, invoice terms, appointment confirmation, or customer authorization controls.

6. Payments

Payments may be processed through third-party payment processors, including Square or another approved payment processor. JGittech does not store full payment card numbers on the Site.

By submitting payment information through a third-party processor, you agree to that processor's applicable terms, privacy practices, and security procedures.

7. Forms and Communications

The Site may allow you to submit contact forms, service requests, appointment requests, or other information. You agree to provide accurate information and not submit false, misleading, unlawful, abusive, or unauthorized content.

Submitting a form does not guarantee acceptance of service, immediate response, availability, or a specific appointment time. JGittech may refuse, pause, or decline service where appropriate, including for safety, payment, access, scope, availability, or policy reasons.

8. Customer Data, Passwords, and Sensitive Information

Do not submit passwords, full payment credentials, Social Security numbers, private keys, recovery codes, protected health information, or other highly sensitive information through ordinary website forms unless JGittech specifically provides a secure approved method.

Customers should enter passwords personally whenever possible. JGittech may require temporary access to devices, accounts, or systems to perform requested services, but service access is governed by the applicable service agreement, consent form, or authorization process.

9. Cookies, Analytics, Advertising, and Third-Party Technologies

The Site may use cookies, analytics tools, advertising tools, embedded content, payment links, scheduling tools, spam filtering, and other third-party technologies.

These technologies may be used for site operation, security, preferences, analytics, advertising, performance measurement, embedded services, payment processing, scheduling, and communication.

Where required by law, certain cookies or tracking technologies may be deployed based on user consent. You may manage cookies through your browser settings or any cookie tools provided on the Site.

Additional details may be provided in JGittech's Privacy Policy or Cookie Policy.

10. Intellectual Property

The Site, including text, graphics, layout, branding, service descriptions, forms, logos, design elements, and other materials, is owned by or licensed to JGittech LLC unless otherwise stated.

You may not copy, modify, distribute, reproduce, scrape, republish, sell, or misuse Site content without written permission from JGittech LLC, except as allowed by law.

11. Acceptable Use

You agree not to:

- Use the Site for unlawful, fraudulent, abusive, or harmful purposes.
- Interfere with Site security, operation, or availability.
- Attempt unauthorized access to systems, accounts, forms, payment tools, or connected services.
- Submit malware, spam, deceptive information, or malicious code.

- Scrape, copy, or harvest Site content or contact information for unauthorized purposes.
- Misrepresent your identity or authority to request service.

12. Third-Party Links and Services

The Site may contain links to third-party websites, tools, payment processors, scheduling platforms, embedded services, vendors, carriers, manufacturers, or other outside resources.

JGittech is not responsible for third-party content, pricing, availability, terms, privacy practices, security, performance, or decisions. Use of third-party services is at your own risk and may be governed by separate terms.

13. Disclaimer of Warranties

The Site is provided "as is" and "as available."

To the maximum extent permitted by law, JGittech disclaims all warranties related to the Site, including warranties of availability, accuracy, security, uninterrupted access, fitness for a particular purpose, merchantability, and non-infringement.

JGittech does not guarantee that the Site will be error-free, uninterrupted, secure, current, or free from harmful components.

14. Limitation of Liability

To the maximum extent permitted by law, JGittech LLC is not liable for indirect, incidental, consequential, special, exemplary, or punitive damages arising from or related to use of the Site.

For claims related only to use of the Site, JGittech's total liability is limited to the amount, if any, paid by you specifically for the website feature giving rise to the claim during the two (2) months before the claim.

This limitation does not limit rights or remedies that cannot legally be limited.

Paid services are governed by the applicable service agreement, invoice terms, authorization form, plan sheet, addendum, or written agreement.

15. Indemnification

You agree to defend, indemnify, and hold harmless JGittech LLC, its owner, employees, contractors, and representatives from claims, damages, losses, liabilities, costs, and expenses arising from your misuse of the Site, violation of these Terms, unlawful conduct, or submission of false or unauthorized information.

16. Changes to the Site or Terms

JGittech may update the Site, remove content, change features, revise service descriptions, update policies, or modify these Terms at any time.

The "Last Updated" date shows when these Terms were last revised. Continued use of the Site after updates means you accept the revised Terms.

17. Governing Law and Disputes

These Terms are governed by the laws of the Commonwealth of Kentucky, unless applicable law requires otherwise.

Any dispute arising from or related to these Terms or use of the Site shall be brought in an appropriate court located in Kentucky, unless applicable law requires another forum.

Before filing a formal claim, the parties should attempt to resolve the issue through good-faith informal communication.

18. Electronic Acceptance

Electronic signatures, electronic acceptance, website acceptance, online forms, emails, payment confirmations, and electronic records may be used and are valid to the fullest extent permitted by law.

19. Contact Information

JGittech LLC

Louisville, Kentucky 40208

Website: <https://jgittech.com>

Phone: (502) 727-3294

Email: joelgitter@jgittech.com

20. Superseding Effect

These Terms replace and supersede prior website terms dated before this version. Service agreements, signed documents, invoices, authorization forms, plan sheets, and written addenda may contain additional or controlling terms for paid services.