

# Section 1.1

## Subscription Agreement Clause: Terms and Conditions

The Customer understands this is a subscription agreement between JGittech LLC and the Subscriber for services. The primary services included in the monthly fee include monthly backup support, software tune-ups, and malware removal. The subscription agreement is a legally binding contract between the Customer and JGittech LLC; upon submission of this form, the Agreement shall commence, and future subscription payments will be due monthly on this date. Upon submission, the client understands and agrees to pay the subscription rates outlined in the document titled "Memorandum on the fees and charges" the Subscriber understands that by agreeing to the terms and conditions of the monthly subscription charges, they are receiving a discounted rate on hourly services; the additional services performed are at the request of the client.

Subscribers understand that they agree to 12 months of automatic payments. After which time, the contract will need to be renewed; if the Customer does not agree to the renewed services requests, JGittech LLC will assume the Customer has canceled their Subscription and will begin charging hourly service rates at the standard rate outlined in the "Memorandum on the fees and charges." The Customer will have 30 days from the end of their subscription terms to resubscribe to avoid increased hourly charge rates. The monthly subscription charge is based on the standard calendar month. Price level changes are not retroactive. Prices for each price level are fixed when the Subscription is first placed and applied throughout the Term. Fees are subject to change at the beginning of any Subscription renewal.

### **TL;DR:**

This is a section of terms and conditions for a subscription agreement between a company called JGittech LLC and a customer. The subscription provides monthly backup support, software tune-ups, and malware removal services. The subscription agreement is a legally binding contract, and the customer is expected to pay the subscription rates outlined in the "Memorandum on the fees and charges." The customer will agree to 12 months of automatic payments, after which they can renew or cancel the subscription. The customer must schedule a time for hourly services, and house visits are subject to availability. The subscription fees are non-cancelable and non-refundable. The customer can cancel the subscription by emailing or texting the provider 30 days before the next billing cycle. The customer is responsible for providing additional storage devices for backup requests.

## Client Responsibilities, Scheduling, and Location Requirements:

For subscription services to be completed every month in a timely manner, it is the client's responsibility to ensure their device is on and connected to the internet at the appointed time. To request hourly services, the Customer must schedule a time through the shared calendar. A requested house visit is subject to availability. \*Travel proximity will be outlined within the shared scheduling calendar.

The Customer must ensure they are within the geographic area where the Service is available. Prices will vary based on the location of the client, the travel proximity, and additional costs outlined in the "Memorandum on the fees and charges."

### **TL;DR:**

We want to make sure that our services are convenient and efficient for you. To make sure everything runs smoothly, we kindly ask that you keep your device on and connected to the

internet during your scheduled service time.

If you're interested in requesting hourly services, simply schedule a time through our shared calendar, and we'll make sure to accommodate your request. Please keep in mind that house visits are subject to availability and travel proximity will be outlined within the shared scheduling calendar.

We want to make sure that we can provide our services to as many customers as possible, but please note that pricing may vary based on your location, travel proximity, and other additional costs outlined in the "Memorandum on the fees and charges." We appreciate your understanding and cooperation in ensuring a smooth and hassle-free experience with our services.

## **Definition and Usage of Terminology: Subscriber, Buyer, Client, and Customer**

The terms and conditions of this Agreement shall apply to the Customer. Within the contract, the Customer will be referred to as "Subscriber," "Buyer," "Client," and Customer.

The company will recognize the Customer responsible for the Agreement by the name provided upon

## **Introduction and Clarification of Terms and Conditions**

JGittech LLC, a limited liability company, is also referenced in this document as "The Company."

JGittech LLC services are provided through the use of licensed 3rd party Software; furnished in connection with the computer Equipment owned by JGittech LLC.

The terms and conditions in this Agreement additionally recognize that software unowned by JGittech LLC and used in Service to clients are supplemented to the other terms and conditions of this Agreement.

### **TL;DR:**

We want to make sure you understand some of the important terms used in our agreement. When we refer to you, we might use different terms like "Subscriber," "Buyer," "Client," or "Customer." We will use the name you provided when you signed up for our subscription service.

We are JGittech LLC, a limited liability company, and we are here to help you with our services. We use licensed third-party software to provide our services, and we own the computer equipment we use. Sometimes we might use software that we don't own to help you, but don't worry - it's still covered by our agreement. We want you to know that we value your business and want to make sure you are comfortable with all the terms and conditions.

## **Subscription Services and Computer Additions**

By subscribing to the services provided by JGittech LLC, hereinafter referred to as "the Service," the subscriber acknowledges and agrees to the following terms:

1. **Mandatory Subscription Services:** The subscriber acknowledges that the monthly subscription services offered by JGittech LLC are a requirement throughout the duration of the subscription.
2. **Computer Additions:** The subscriber is granted the freedom to add any number of computers to their subscription without restrictions or additional charges.
3. **Computer Removal Restriction:** It is understood that once a computer is added to the Service, it cannot be removed until the completion of the 12-month subscription period.

4. Charges and Business Sustainability: The subscriber recognizes that the charges associated with the monthly subscription services are essential for supporting the operations of JGittech LLC and ensuring the availability of perks and benefits tied to the subscription. These charges play a crucial role in maintaining the sustainability of our business.

By subscribing to the Service, the subscriber agrees to comply with these terms regarding the mandatory subscription services and computer additions. Failure to adhere to these terms may result in penalties or termination of the subscription.

**TL;DR:**

1. Subscribers must maintain monthly subscription services throughout their subscription period.
2. Subscribers can add multiple computers to their subscription at no additional cost.
3. Once a computer is added, it cannot be removed until the 12-month subscription period ends.
4. Charges for the subscription support JGittech LLC's operations and provide benefits to subscribers.

By subscribing, you agree to these terms and must comply with the mandatory services and computer additions. Failure to comply may result in penalties or subscription termination.

## Section 1.2

### Subscription Fees

In consideration for the provision of the Service (except for Trial Service), Customer shall pay us the applicable fees per the purchased Subscription, as outlined in the applicable Order Form (the "Subscription Fees"). Unless indicated otherwise, Subscription Fees are stated in US dollars. Customer hereby authorizes us, either directly or through our payment processing service, to charge such Subscription Fees via Customer's selected payment method upon the due date. Unless expressly set forth herein, the Subscription Fees are non-cancelable and non-refundable. We reserve the right to change the Subscription Fees at any time, upon notice to Customer, if such change may affect Customer's existing subscriptions upon renewal.

The Customer understands their responsibility to make on-time monthly payments in full. In the event of failure to collect the Fees owed by Customer, we may, at our sole discretion (but shall not be obligated to), retry to collect at a later time and/or suspend or cancel the account without notice. The Customer understands that if three consecutive months pass of missed payments without notice of cancellation, the client's account will be terminated, and JGittech will send a non-payment letter to the client's contact information on file. After 30 days, if the Subscriber has not made payment attempts, the company may take legal action through arbitration or litigation, whichever the business owner sees fit.

**TL;DR:**

We appreciate your trust in JGittech LLC to provide you with quality services. In exchange for these services (excluding Trial Service), we ask that you pay the applicable fees as specified in the Order Form for the purchased Subscription (the "Subscription Fees"), which are stated in US dollars unless otherwise indicated. To make things easier for you, we will automatically charge your selected payment method on the due date.

Please note that Subscription Fees are non-refundable and cannot be canceled, except as expressly

set forth in this Agreement. We may change the Subscription Fees at any time, but we promise to give you notice if the change may affect your existing subscription upon renewal.

We understand that sometimes unexpected things happen that may prevent you from making your monthly payments on time. If this happens, we may retry to collect the Fees owed, but we won't suspend or cancel your account without notice. However, we kindly ask that you make every effort to pay on time, as three consecutive missed payments may result in the termination of your account.

If this happens, we will send a non-payment letter to the contact information on file, and we hope to resolve the issue as quickly as possible. We hope it never comes to this, but if after 30 days the Subscriber has not attempted to make payments, we may have to take legal action. We truly value your business and hope to avoid such scenarios by working together to ensure your payments are made on time.

## Section 1.3

### **Canceling of subscription section 1.3**

The Customer understands that they can cancel their Service at any time, at no additional cost. Still, to request a service cancellation, the request must be sent by email to [joelgitter@jgittech.com](mailto:joelgitter@jgittech.com) with

"SUBSCRIPTION CANCELLATION" in the subject line or by texting the provider at 502-257-9962 with "SUBSCRIPTION CANCELLATION" in the message. For the cancellation of Service to be processed, the cancellation request must be placed 30 days before the next billing cycle. The account will not be prorated because a cancellation requires 30 days' notice before the next billing cycle. Service will remain active until the end of the cycle. At this point, the contract is severed, and the client will not be automatically charged again.

#### **TL;DR:**

We understand that circumstances can change, and you may need to cancel your Service at any time. Don't worry; there are no additional costs for canceling. To cancel your subscription, simply send an email to [joelgitter@jgittech.com](mailto:joelgitter@jgittech.com) with "SUBSCRIPTION CANCELLATION" in the subject line, or text the provider at 502-257-9962 with "SUBSCRIPTION CANCELLATION" in the message. To ensure that your cancellation request is processed, please make sure to send it at least 30 days before your next billing cycle. Please note that we do not offer prorated refunds for mid-cycle cancellations. Your Service will remain active until the end of the cycle, at which point your contract will be severed, and you will not be charged again automatically.

We value our clients and appreciate your understanding in these matters. If you have any questions or concerns about canceling your subscription, please don't hesitate to reach out to us.

## Section 1.4

### **Terms of software use**

The Customer understands that to complete backup requests; the client will be held responsible for providing an additional storage device. JGittech recommends, but does not require, asking which external storage will best fit the client's individual needs; to ensure the correct storage device is being provided to complete the client's requested services.

The Customer agrees to and understands that all the software used is third-party. All warranties

and liabilities expressed are with each software license agreement. JGittech will be using TeamViewer in Service to the Customer's needs. JGittech is not liable for any issues or technical errors that arise within specific software after completing services. However, the company will do its best to guide the Customer to their best available option upon request.

All products and Services obtained by the primary Subscriber under this "Subscription Agreement" shall be obtained by the Subscriber and solely used by the Subscriber. Services and discounted rates available through the Subscription are non-transferable. The services are not to be used by or shared with third parties by the clients as stock in trade or inventory intended for resale by the Subscriber to any third party. All such Products shall be installed in the United States.

Notwithstanding anything to the contrary contained in the preceding sentence, nothing in this Section 1.4 shall prevent Buyer from reselling personal equipment after the completion of requested services; however, the client understands that the principal intent for purchasing is not with a view toward resale.

The Customer agrees that the Customer is using this software for personal use, not for commercial use, and if the Customer violates this Agreement, will be held legally responsible by JGittech LLC.

### **TL;DR:**

We want to make sure our customers understand the terms of software use. When requesting backups, the customer will need to provide an additional storage device, and we can help recommend the best one if needed.

Our software is third-party, and any warranties or liabilities are covered under each software license agreement. We use AnyDesk to help with our services, and while we can guide customers to the best option, we cannot be held responsible for technical errors that may occur within the software.

The services and discounted rates we offer are for the subscriber's personal use only and are non-transferable. You agree to use the products and services obtained under this agreement solely for personal use in the United States. If you choose to resell personal equipment after we've completed requested services, that's okay, but please note that the primary intent for purchasing should not be with a view toward resale.

By agreeing to use our software, you understand that it's for personal use only, and not for commercial use. If you violate this agreement, we'll have to hold you legally responsible.

## **Section 1.5**

### **Warranties and Guarantee of Satisfaction**

The Customer agrees to and understands that individuals employed by JGittech LLC will not be held liable for any data loss that can occur within standard Service \*This is especially relevant when it comes to malware removal. Using the software mentioned above, the client agrees to each license agreement within each software used.

The Customer authorizes JGittech LLC technician(s) to perform repair work on the Customer's electronic device/s. The Customer understands that JGittech LLC technicians have been trained to perform work on electronic devices, but JGittech LLC is not an authorized service dealer.

Further, the Customer agrees to release responsibility for any claims or unpreventable damages that may arise from any repair work performed on the client's electronic device/s within usual standards of Service. JGittech LLC is not liable unless otherwise and verifiably caused by severe

negligence of JGittech LLC or its agent.

The Customer understands that JGittech LLC is not responsible for any data loss which may occur as a result of work done on the agreed electronic device. In addition, the client understands that they have the option to and are responsible for backing up the device before allowing any repair to be performed on the device in the service agreements. In the event of any data loss and hardware or software failure, JGittech LLC cannot be held liable.

The Customer understands that JGittech LLC will not browse through personal, private, confidential information or data; however, technicians may inadvertently see data during their work. The Customer understands that under these circumstances, any confidential data should be removed from the device before having repair work performed on the device. The Oregon Identity Theft Protection Act requires service providers to develop, implement, and maintain reasonable safeguards to ensure the security, confidentiality, and integrity of personal information.

Safeguarding also means appropriately disposing of information. JGittech LLC will not store, keep, sell, or otherwise use customer information outside the required need for services performed.

The Customer understands that repairs or technical support performed by JGittech LLC may void manufacturer warranties, especially in the case of iOS device repairs. JGittech LLC and its affiliates do not assume any liability or warranty if the manufacturer warranties are voided but may, at its sole discretion, offer its warranty on the parts and services performed.

Neither party shall be held responsible for any delay, illness, or failure in the performance of any part of this Agreement to the extent such delay or failure is caused by fire, flood, explosion, war, embargo, government requirement, civil or military authority, act of God, epidemic, pandemic, or other similar causes beyond its control and without the fault or negligence of the delayed or non-performing party. The affected party will notify the other party in writing within ten (10) days after the beginning of any such cause that would affect its performance.

Notwithstanding, if a party's performance is delayed for a period exceeding thirty (30) days from the date the other party receives notice under this paragraph, the non-affected party will have the right to terminate the other party without any liability to the other party in this Agreement.

In the event that a customer fails to accept delivery, respond to the required three notices of communication received from JGittech LLC, or pick up their property within 60 days of the signed date on this document. In that case, JGittech LLC will consider the property abandoned and has the right within

federal law to sell the property if services remain unpaid. In accordance with federal consumer law, JGittech will notify the Customer once more at the end of the 60 days that the property will be promptly sold in 30 days if payments have not been received.

Under the circumstances of payments received and in compliance with federal law, all properly considered abandoned will be brought to the proper authorities and will no longer be the responsibility of JGittech. All services are non-refundable, but we will happily schedule a corrective service free of charge. JGittech LLC reserves the right to refuse Service to anyone.

### **TL;DR:**

At JGittech LLC, we take pride in providing top-quality repair services for your electronic devices. Our goal

is to ensure your complete satisfaction with our services, and we want to make sure you understand our policies regarding warranties and guarantee of satisfaction. We understand that data loss can be a concern for our customers, especially when it comes to malware removal. That's why we want you to know that JGittech LLC technicians will not be held liable for any data loss that

may occur during our standard service. We use third-party software, and you agree to each license agreement within each software used. Rest assured that our technicians have been trained to perform work on electronic devices. However, we are not an authorized service dealer, and we cannot be held responsible for any claims or damages that may arise from any repair work performed on your electronic device within usual standards of service. We are not liable unless otherwise caused by severe negligence of JGittech LLC or its agent.

We want to remind you that backing up your device before allowing any repair to be performed is your responsibility. In the event of any data loss or hardware or software failure, JGittech LLC cannot be held liable. We will not browse through personal, private, or confidential information or data, but our technicians may inadvertently see data during their work. Please remove any confidential data from the device before having repair work performed on the device.

Please note that repairs or technical support performed by JGittech LLC may void manufacturer warranties, especially in the case of iOS device repairs. We do not assume any liability or warranty if the manufacturer warranties are voided, but we may offer our warranty on the parts and services performed at our sole discretion.

We understand that unforeseen circumstances beyond our control can occur, such as fire, flood, or government requirements, which may cause delays or failures in our performance. In such cases, neither party shall be held responsible, and we will notify you in writing within ten (10) days after the beginning of any such cause that would affect our performance.

We reserve the right to refuse service to anyone, and all services are non-refundable. However, we will happily schedule a corrective service free of charge.

Finally, we want to remind you that your electronic device is your responsibility. In the event that you fail to accept delivery, respond to the required three notices of communication received from JGittech LLC, or pick up your property within 60 days of the signed date on this document, we will consider the property abandoned and have the right within federal law to sell the property if services remain unpaid. All properly considered abandoned will be brought to the proper authorities and will no longer be the responsibility of JGittech.

## **Home visits and travel fees.**

Home services scheduled within a 30-minute commute of the Technician will begin hourly charges upon arrival at the client's home. Requests outside of the 30-minute travel proximity and between 30 to 45 minutes commute will be charged 50% of the first hour, which begins once the Technician starts their commute. Anything over 45 minutes away is charged at hourly rates once the Technician starts their commute.

We are sorry to our customers that this may inconvenience; we are working on expanding home visit services. Upon which time, the proximity in the scheduling will be updated to include the new geographic area covered.

Locations within the current 30-minute commute window include Louisville, KY

## **TL;DR:**

services to our clients within a 30-minute proximity from our technician's location in Louisville, KY. Hourly charges will begin once the Technician arrives at the client's home.

For requests outside of the 30-minute travel window but still within 45 minutes of commute time, we charge 50% of the first hour from the time the Technician starts their commute. For locations that are more than 45 minutes away, we charge hourly rates from the time the Technician starts their commute. We understand that this may cause inconvenience to some of our customers, and we apologize for that. We are constantly striving to expand our home visit services to cover more

geographic areas. As soon as we expand our proximity, we will update our scheduling to reflect the new locations we serve.

If you have any questions or concerns about our home visit services or travel fees, please don't hesitate to contact us.

## **Payment Terms:**

To ensure timely payments, the client is required to submit all payments by 11:59 PM on the final day of each month. Failure to do so will result in a late fee of \$36, which will be charged on the first day of the following month. Additionally, if payment is not received, a daily fee of \$10 will be added until the payment is made.

## **Legal Actions:**

In the event that payments are not received by the 10th day of the following month, the service provider reserves the right to initiate legal action to recover the outstanding amount.

**Returned Payment Transactions:**

If a payment is returned due to the client's payment institution declining the charge or insufficient funds, a processing fee of \$10 will be charged.

## **Subscription Terms:**

Subscriptions operate on a 12-month automatic payment cycle. Subscribers have the flexibility to cancel their subscription at any time without incurring any extra expenses, provided that all outstanding charges up until the cancellation date are paid. Monthly subscription charges are non-refundable and will not be prorated. Any changes in prices will not be applied retroactively.

Adjustments in costs will be reflected in the subscriber's account upon the next subscription renewal.

## **Billing Process:**

For hourly rates, we will invoice the client within 3 business days of the work performed. The payment should be made by 11:59 PM on the final day of each month. If payment is not received by then, it will be considered late, and the late fees and subsequent daily fees outlined in the payment terms will apply.

For non-subscribers, an invoice will be sent within 3 business days of the work performed, and payment is expected within 7 calendar days of receiving the invoice. If payment is not received by then, it will be considered late, and the late fees and subsequent daily fees outlined in the payment terms will apply.

## **Authorization for Auto Debit:**

By signing this agreement, you are authorizing us to automatically debit your chosen payment method for the subscription charge as outlined in the subscription terms. This authorization remains in effect until you provide written notice of cancellation or termination of the subscription. Please ensure that you have sufficient funds or available credit to cover the subscription charge on the designated payment date.

Our goal is to ensure a simple and hassle-free billing process. If you have any questions or concerns, please don't hesitate to reach out to us.

## **TL;DR:**

To make things easier and avoid any extra charges, please make sure to submit your payments by 11:59 PM on the last day of each month. If you miss the deadline, there's a late fee of \$36 and a daily fee of \$10 until the payment is made. If the payment isn't received by the 10th day of the following month, we may need to take legal action to recover the amount. While we prefer not to resort to



legal actions, we will do so if necessary.

For subscriptions, they're set on a 12-month automatic payment plan, and you have the flexibility to cancel anytime without any additional costs. Just keep in mind that you'll need to settle any outstanding charges up until the cancellation date. Monthly subscription charges cannot be refunded or prorated. Any price changes will only take effect upon the next renewal.

For hourly rates, we'll send you an invoice within 3 business days of the work completed, and payment should be made by 11:59 PM on the last day of each month. Late payments will be subject to the mentioned late fees. Non-subscribers will also receive an invoice within 3 business days, and we kindly request payment within 7 calendar days.

By signing this agreement, you're authorizing us to automatically charge your chosen payment method for the subscription as per the terms. This authorization will remain active until you provide written notice of cancellation or termination. Please ensure that you have enough funds or available credit on the designated payment date.

Our goal is to keep billing simple and hassle-free, and we prefer not to take legal actions for non-payment. However, if necessary, we will take appropriate steps to recover the amount owed. If you have any questions or concerns, please don't hesitate to reach out to us. We're here to help!

## **Modifications of This Agreement:**

1. Both parties acknowledge and agree that this agreement, including all its clauses and provisions, may be modified or amended at any time by JGittech LLC, hereinafter referred to as "the Company," without prior notice to the subscriber.
2. The Company reserves the right to make changes to this agreement, including but not limited to, terms, conditions, pricing, features, or any other aspect related to the subscription services provided.
3. In the event of any modifications or amendments to this agreement, the Company shall provide reasonable notice to the subscriber, either through direct communication or by posting the updated agreement on its website or other relevant communication channels.
4. The subscriber agrees that any modifications or amendments to this agreement shall be binding upon them, and continued use of the Service after the effective date of the updated agreement constitutes acceptance of the revised terms.
5. It is the subscriber's responsibility to review the updated agreement and any accompanying changes to the terms and conditions. If the subscriber disagrees with the modifications or amendments, they have the right to terminate the subscription within a reasonable time period, as specified in the notice provided by the Company.

### **TL;DR:**

This amendment clause forms an integral part of the subscription agreement between the subscriber and JGittech LLC and allows the Company to make changes to the agreement at any time. The subscriber acknowledges and agrees to be bound by any modifications or amendments made by the Company in accordance with this clause.

## **Capped Cost Provision for Monthly Cloud Backup Services:**

Both parties, hereinafter referred to as the 'Provider' (JGittech LLC) and the 'Recipient,' hereby acknowledge the importance of establishing clear financial boundaries and cost certainty pertaining to the monthly cloud backup service. To

that end, this Capped Cost Provision for Monthly Cloud Backup Services is hereby incorporated as an integral part of this agreement.

1. Mac Tiers: The Recipient's financial liability for the monthly cloud backup service, specifically for Mac tiers, shall be subject to a capped amount as specified in the 'Memorandum on the fees and charges to clients of JGittech LLC' document. The capped amount for Mac tiers shall be determined by the rates outlined in the 'Memorandum on the fees and charges to clients of JGittech LLC' document.

2. Tiers 1, 2, and 3: The Recipient's financial liability for the monthly cloud backup service, specifically for Tiers 1, 2, and 3, shall be subject to a capped amount as specified in the 'Memorandum on the fees and charges to clients of JGittech LLC' document.

The aforementioned caps serve as maximum limits on the costs that the Recipient shall bear for the respective tiers of the monthly cloud backup service. The Provider agrees not to charge or seek reimbursement from the Recipient for any backup costs exceeding these capped amounts. This Capped Cost Provision for Monthly Cloud Backup Services shall remain in effect throughout the duration of this agreement, unless mutually modified or terminated in writing by both parties.

### **Data Retention and Deletion Clause:**

Data Retention and Deletion: Upon the termination or expiration of a subscription with Comet, all customer data stored within the Comet platform will be retained for a period of one month from the date of subscription cancellation. After this one-month period, all customer data will be permanently deleted from the Comet servers and systems. It is the responsibility of the customer to ensure they have made appropriate backups or arrangements for the retention of any necessary data beyond this period.

## Memorandum on the fees and charges

Acceptable payment methods for all services include:

Debit cards • Credit cards • Mobile payments • Square invoices

We are also offering different subscription tiers, each with its own set of services at varying rates and platforms\*:

- Tier 1:
  - Being Prepared Package
    - Monthly Subscription Price: \$20/month
    - Monthly Subscription Service Work Rate \$40/hour:
    - Subscription Work Included:
      - Monthly Off-Site Computer Backup Service
      - \$0 worth of capped backup time per device
    - Perks Included:
      - 1 Free User Account for Microsoft 365\*
      - \$0 of capped Backup Cost Per device
    - Discounts:
      - 30% off on house calls\*
- Tier 2:
  - Trusty Tune-up Package
    - Monthly Subscription Price: \$40/month
    - Monthly Subscription Service Work Rate: \$30/hour:
    - Subscription Work Included:
      - Monthly Off-Site Computer Backup Service
      - Monthly Computer Tune-up Services
    - Perks Included:
      - 1 Free User Account for Microsoft 365\*
      - \$300 of Capped Backup Cost Per Device
    - Discounts:
      - 40% off on house calls\*

- Computer Wellness Package
    - Monthly Subscription Price: \$40/month
    - Monthly Subscription Service Work Rate: \$30/hour:
    - Subscription Work Included:
      - Monthly Off-Site Computer Backup Service
      - Monthly Malware Detection and Removal Services
    - Perks Included:
      - 1 Free User Account for Microsoft 365\*
      - \$300 of Capped Backup Cost Per Device
    - Discounts:
      - 40% off on house calls\*
  
- Tier 3:
  - The Deluxe VIP Package
    - Monthly Subscription Price: \$60/month
    - Monthly Subscription Service Work Rate: \$20/hour
    - Subscription Work Included:
      - Monthly Off-Site Computer Backup Service
      - Monthly Malware Detection and Removal Services
      - Monthly Computer Tune-up Services
    - Perks Included:
      - 1 Free User Account for Microsoft 365\*
      - \$200 of Capped Backup Cost Per Device
    - Discounts:
      - 50% off on house calls\*
- Mac Plans:
  - Back The Mac Package (Mac Devices Only)
    - Monthly Subscription Price: \$25/month
    - Monthly Subscription Service Work Rate: \$40/hour
    - Subscription Work Included:
      - Monthly Off-Site Computer Backup Service
      - \$200 of Capped Backup Cost Per Device
    - Perks Included:
      - 1 Free User Account for Microsoft 365\*
      - \$400 of Capped Backup Cost Per Device
    - Discounts:
      - 25% off on house calls\*
  - The Magnificently Mac Package (Mac Devices Only)
    - Monthly Subscription Price: \$50/month
    - Monthly Subscription Service Work Rate: \$20/hour
    - Subscription Work Included:
      - Monthly Off-Site Computer Backup Service
      - Monthly Malware Detection and Removal Services

- Monthly Computer Tune-up Services
- Perks Included:
  - 1 Free User Account for Microsoft 365\*
  - \$200 of Capped Backup Cost Per Device
- Discounts:
  - 50% off on house calls\*

\*For each additional 5 clients needed for Microsoft 365 ask we have special pricing ☺

\*As a courtesy to our customers who own both PCs and Macs, we provide custom quotes tailored to their specific needs.

\*House calls refer to on-site service visits.

\*% off of \$100/hr

Thank you for choosing JGittech LLC. To indicate that you have read and agreed to our agreement and terms and conditions, please kindly submit your acceptance by clicking the "Submit" button.